

THOMAS & BETTS POWER SOLUTIONS

LIMITED WARRANTY AND WARRANTY REGISTRATION

Cyberex and United Power

THANK YOU

Thomas & Betts Power Solutions would like to thank you for purchasing Cyberex and United Power products. To validate the limited warranty provided with this product and to identify yourself as the original purchaser/end-user entitled to the limited warranty, please register your product(s) online at www.cyberex.com, or call us at **800-559-6441**.

LIMITED WARRANTIES

Thomas & Betts Power Solutions (TNBPS) warrants to the original purchaser/end-user that all Cyberex and United Power products other than TVSS will be free from defects in materials and workmanship for a period of ninety (90) days from the ship date. During such limited warranty period, TNBPS will repair or replace at Thomas & Betts Power Solutions option the product, part, or component (with the same or similar product, part or component) which proves to have a defect in materials or workmanship at the TNBPS manufacturing facility in Richmond, Virginia or at the purchaser/end-user's location.

During such ninety (90) day limited warranty, TNBPS shall bear the costs and expenses it incurs in connection with the diagnosis, repair and/or replacement of the defective product, part, or component including shipping cost to and from the purchaser/end-user's location. All costs and expenses incurred in connection with the removal, handling, and re-installation of the repaired or replaced product shall be borne by the purchaser/end-user. In addition, travel expenses shall be borne by the purchaser/end-user for diagnosis and/or repair by a TNBPS certified technician for products installed outside the continental United States.

TNBPS also warrants to the original purchaser/end-user that TNBPS product(s) will be free from defects in materials and workmanship for a period of one (1) year from the ship date. During such limited warranty period, TNBPS, without charge to the original purchaser/end user, will repair or replace at Thomas & Betts Power Solutions option the product, part or component (with the same or similar product, part or component) which proves to have a defect in materials or workmanship, provided the product, part or component is returned pre-paid, at the cost and expense of the purchaser/end-user, to TNBPS's manufacturing facility in Richmond, Virginia within the limited warranty period. All costs and expenses incurred in connection with the removal, shipment, handling and re-installation of the repaired or replaced part or component, as well as diagnosis, shall be borne by the purchaser/end-user.

At the request of the purchaser/end-user, and at the cost and expense to the purchaser/end-user (at our currently published rates, portal-to-portal), and with reasonable expectation of payment, TNBPS will: (i) provide assistance in the diagnosis, removal, and reinstallation of a repaired or replaced product, part or component; (ii) undertake to repair or replace any product, part or component at a location other than TNBPS's manufacturing facility in Richmond, Virginia.

All warranty services performed Monday through Friday 8:00 A.M. to 5:00 PM (EST), exclusive of Thomas & Betts Power Solutions observed holidays.

Thomas & Betts Power Solutions also warrants to the original purchaser/end-user that all products other than TVSS products, if ***purchased with Factory Start-up Services provided by TNBPS***, will be free from defects in materials and workmanship for a period of one (1) year from the date of factory start-up, not to exceed eighteen (18) months from the ship date.

During such limited warranty period, TNBPS will repair or replace at Thomas & Betts Power Solutions option the product, part, or component (with the same or similar product, part or component) which proves to have a defect in materials or workmanship at the TNBPS manufacturing facility in Richmond, Virginia or at the purchaser/end-user's location.

During such limited warranty, TNBPS shall bear the costs and expenses it incurs in connection with the diagnosis, repair and/or replacement, of the defective product, part, or component including shipping cost to and from the purchaser/end-user's location. All costs and expenses incurred in connection with the removal, handling, and re-installation of the repaired or replaced product shall be borne by the purchaser/end-user. In addition, travel expenses shall be borne by the purchaser/end-user for diagnosis and/or repair by a TNBPS certified technician for products installed outside the continental United States.

The foregoing limited warranties only apply if the product is registered with TNBPS within thirty (30) days after the ship date. The foregoing limited warranties shall not apply if the product, or any parts or components, are modified, tampered with, misused, misapplied, or subjected to abnormal working conditions (including, but not limited to, water, lightning or other overexposure). The limited warranty period for repaired product or replacement product, parts or components will be only the remaining portion of the original limited warranty.

THESE LIMITED WARRANTIES DO NOT GUARANTEE UNINTERRUPTED SERVICE. REPAIR OR REPLACEMENT AS PROVIDED UNDER THESE LIMITED WARRANTIES ARE THE EXCLUSIVE REMEDY OF THE PURCHASER/END-USER. THESE LIMITED WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE: ALL OF WHICH ARE HEREBY EXCLUDED AND EXPRESSLY DISCLAIMED. THOMAS & BETTS POWER SOLUTIONS SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES OF ANY KIND OR CHARACTER, INCLUDING, WITHOUT LIMITATION, LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, LOSS OF DATA OR USE, DAMAGE TO EQUIPMENT AND CLAIMS AGAINST THE PURCHASER/END-USER BY ANY THIRD PERSON, EVEN IF THOMAS & BETTS POWER SOLUTIONS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THOMAS & BETTS POWER SOLUTIONS' TOTAL LIABILITY ON ANY CLAIM MADE AGAINST IT SHALL NOT IN ANY EVENT EXCEED THE PURCHASE PRICE PAID TO THOMAS & BETTS POWER SOLUTIONS FOR THE DEFECTIVE PRODUCT.

WARRANTY SERVICE

To obtain service under this limited warranty, contact Thomas & Betts Power Solutions by telephone at **800-238-5000**, or by mail at 5900 Eastport Boulevard, Richmond, VA 23231.